

Virtual Community Engagement with D4CR

Green Step Cities Webinar
27 May 2020



UNIVERSITY OF MINNESOTA
Driven to DiscoverSM

Team

Minnesota Design Center Management Team

Tim Griffin FAIA, LEED AP, Project Manager and Geodesign Lead
Jonee Kulman Brigham, AIA, LEED AP O+M, Sustainable Design Lead
Duane (Dewey) Thorbeck, FAIA, FAAR, Design Lead
Tom Fisher, MDC Director and IGC Lead

Partners

UMN Institute on the Environment
UMN Energy Transition Lab
UMN Department of Agriculture
UMN U-Spatial
UMN Extension: Regional Sustainable Development Partners
AIA Minnesota
More...

NW Minnesota Pilot Cities Leaders

Shannon Mortenson
City of Warren

Aimee Sugden
City of Hallock

Angel Weasner
City of Crookston

Website: <https://sites.google.com/umn.edu/d4cr>

Presentation Outline

1. Introduction
2. Community Engagement Objectives
3. Equitable and Inclusive
4. Broadband/ barriers and issues
5. Shift in Community Engagement Tactics
6. Toolbox for Community Engagement
7. D4CR - example community engagement initiative
8. We invite questions and please share stories about your experiences.

Community Engagement Objectives

Inform/ Excite/ Connect

Listen

Negotiate/ Discuss

Track/ Analyze Progress Toward Goals

Celebrate/ Storytelling

Build Social Cohesion and Capacity



Equitable & Inclusive Community Engagement with Data & Decisions

Access: Barriers are removed such as internet access, travel, schedule, childcare, language

Welcome : Community members feel they belong in the conversation, can see themselves represented in the data and decisions

Voice: Community members have a means to have input, and feel their voice is heard by the rest of the community and government.

Goal: Equitable Access, Welcome, and Voice across: Income, language, age (youth and elders), ability, race, ethnicity, mobility, affiliations

Internet /Broadband Access

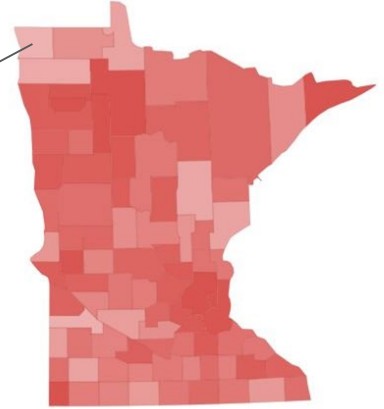
Rural Broadband access varies

Eg. Kittson County: 44.7% have access to 25mbps

Affordability and Availability

Strategies

- Drive up hubs, at common community locations
- Mobile hubs brought to neighborhoods
- Kiosk/ Food Truck/ Hub at Grocery Store
- Mailings/ Flyers
- ...Ultimately: expand access



<https://broadbandnow.com>



Pre and Post COVID Community Engagement Shift

ENGAGEMENT	FROM	TO PRE COVID	NOW
Baseball	Local Crowds	Local Crowds and Tourists	No fans and other changes
City Council Meetings	Council Chambers	Some Cable	Cable and Zoom
Commissions	Council Chambers	Some Cable	Cable and Zoom
Task Force	City Meeting Rooms	Just starting with zoom	Zoom
Design Workshops	Schools, Churches City Hall	Little Change but some on-line	Zoom and Mural

Tips for Hosting Online Conversation

Set the stage...

Clarify Purpose.

Invite the people who care.

Create a sense of welcome.

Engage during the event...

Reflect and summarize together...

Follow up...



For more interactive convenings....

Use a digital whiteboard for shared note taking.

Do some pre-work to inform participants

Engage a graphic recorder.



Source: Medium.com Peggy Holman

Use a technology that supports interaction

Choose a technology that supports virtual interaction.

Have at least two hosts

Do a dry run

Include information and instructions.

Greet people as they arrive.



Zoom Room

TOOLS FOR COMMUNITY ENGAGEMENT

Websites

Public Meetings

Booths at Events

Newspapers

Mailings & Flyers (paper or digital)

Kiosks

Parking lots & Cafe's

Zoom Meetings

Social Media

(Facebook, Twitter, Instagram,
YouTube videos, etc.)

Data/ GIS Tools

- Open Data Access (eg. Maps)
- Crowdsource/ -Surveys
- Story Maps
- Dashboards/ Hubs

Goal: Equitable Access, Welcome, and Voice across: Income, language, age (youth and elders), ability, race, ethnicity, mobility, affiliations

Listen/Connect: Crowdsorce

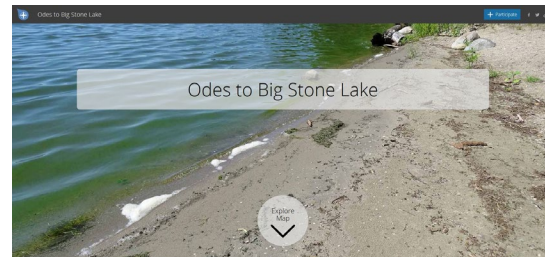
Traditional Methods

Facebook, Social Media, Idea Boards

GIS Crowdsorce apps,
Easily relate content to location

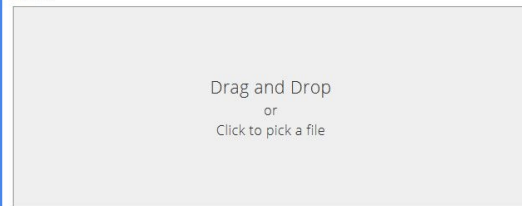
View others' contributions, build
momentum, excitement

Example: Crowdsorce Story Map “Odes to Big Stone Lake” for sharing appreciation of lake memories to encourage lake identity and stewardship.



How do you love the lake? Share a photo and a memory, story, poem or any words of appreciation or connection to Big Stone Lake. Your entry will build a community story map. Enter more than once and share with friends.

Photo *



Title *

Location *

Your Story (& Name, Optional) *



Odes to Big Stone Lake

+ Participate



Don Sherman show
Tessie Smith, a...



Sunset on Parkers
Bay, Big Stone Lake



Making art at the
lake.



Flight of Pelicans



All my Big Stone Lake
stories begin with...



Lake fun



Listen: Surveys

Traditional Methods

Mailed paper surveys, distributed at events, digital surveys google, survey monkey, etc.





GIS survey 123: Can integrate with location based data,

MN GreenStep Schools Interest Form

For questions on this form, contact mngreenstepsch@umn.edu
For more information about the program, please see the MN GreenStep Schools website: www.mngreenstepschools.org

* Required

Participation Types

 District  School  Team Member  Resource Organization

Please choose the participation type you are interested in. *

☐ District (fill out contact information for district contact person)

☐ School (fill out contact information for school contact person)

☐ Team Member (For any individual from a district, school, resource organization, or independent)

☐ Resource Organization (fill out contact information for organization contact person)

Google Forms Example:

[https:// goo.gl/ forms/ zFWjgA3wF8pX6MDe2](https://goo.gl/forms/zFWjgA3wF8pX6MDe2)


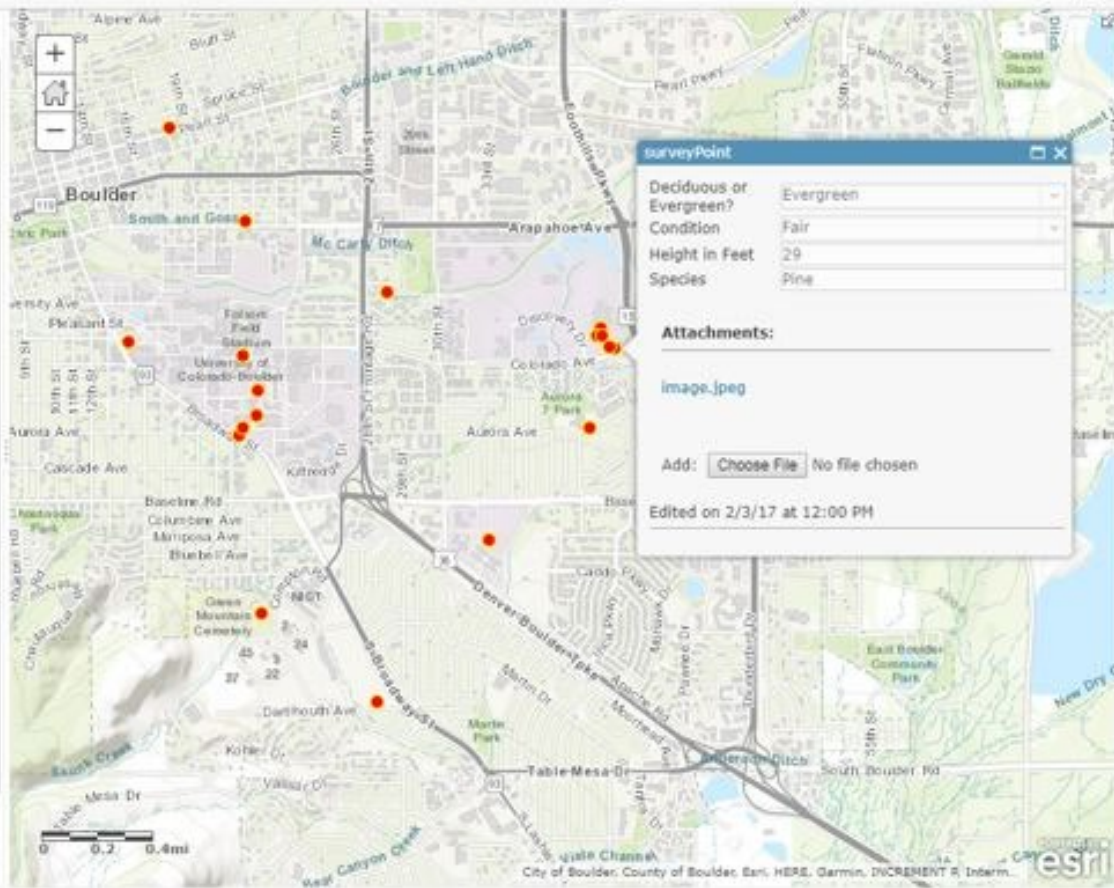
 Details Edit Basemap Share Print Measure Bookmarks

Find address or place



Add Features

surveyPoint

 UNDO REDO

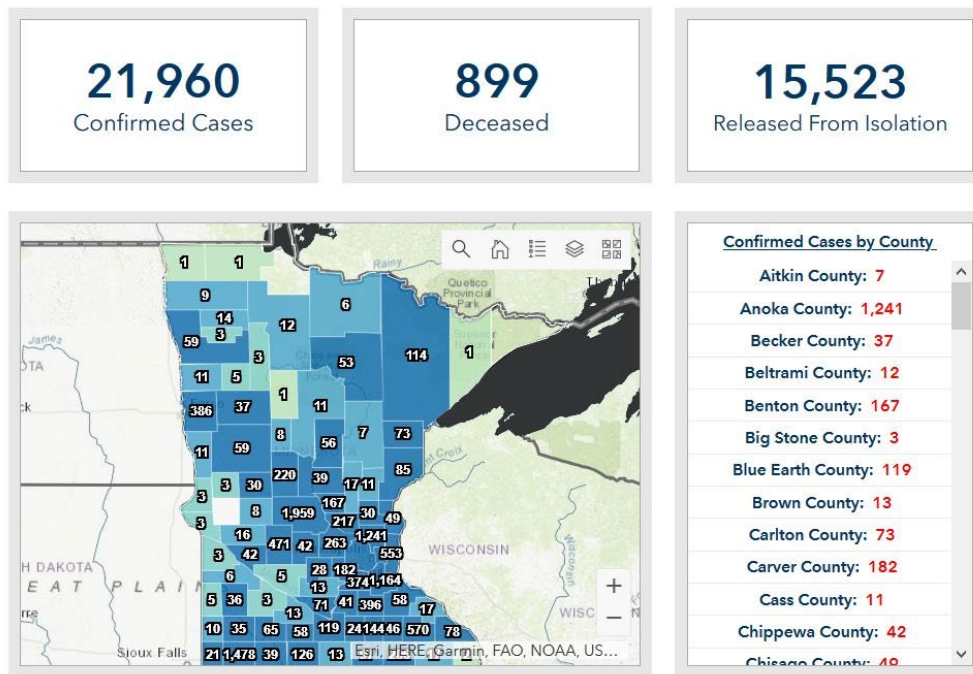
Monitor and Analyze: Dashboards

GIS Dashboards can

- Display and compare types of outcomes
- Allow residents to relate data to their locations of interest
- Enable residents to customize displays and query data

COVID-19 Dashboard: Data on Minnesota Cases

When viewed on a smartphone, select bars to view chart labels.





Minnesota GreenStep Schools - Solar on Schools Map Dashboard (prototype in progress)



Display Options

School District

All

Education Level

All

Utility

All

Installer

All

Mounting Type

All

Financing Type

All

Year Installed

All

Selected Solar School Sites

Name: Edison Senior High
Solar PV kW: 485
Year Installed: 2013
School District: Minneapolis Public School District
Site ID: 0001-03-352

Name: Forest Lake Area Community School
Solar PV kW: 320
Year Installed: 2016
School District: Forest Lake Public School District
Site ID: 0831-01-113

Name: Forest Lake Area High School
Solar PV kW: 320
Year Installed: 2016
School District: Forest Lake Public School District
Site ID: 0831-01-114

Name: Columbus Elementary
Solar PV kW: 320
Year Installed: 2016
School District: Forest Lake Public School District

Last update: a few seconds ago



20,080

Students

Last update: a few seconds ago

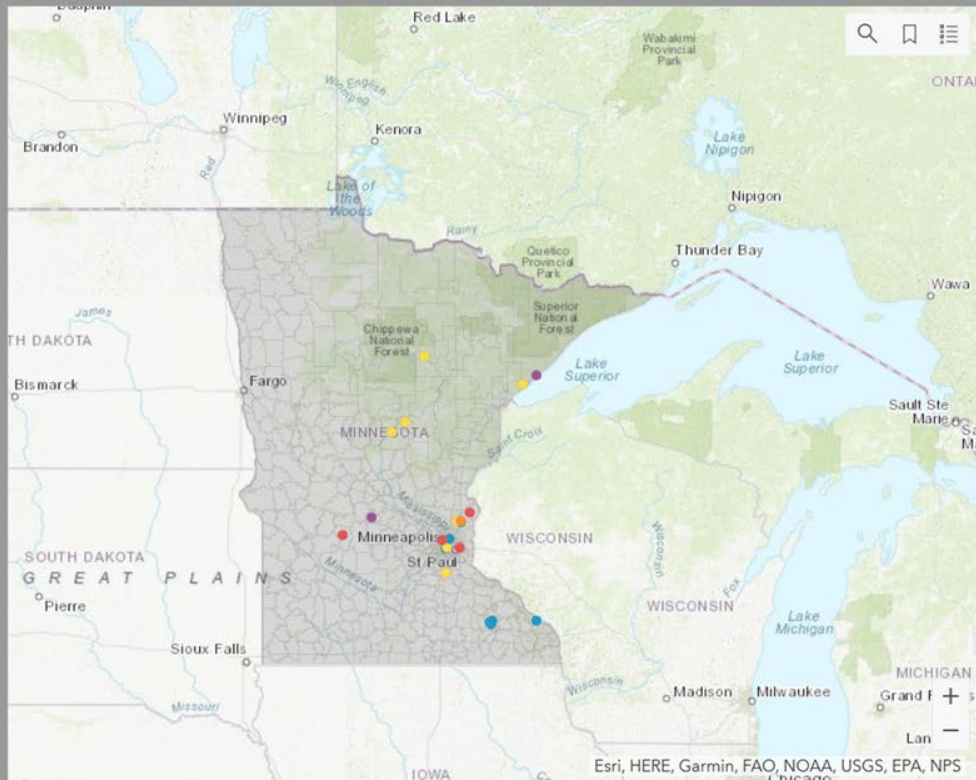
Students

Installations

Total kW

Map

Details



Esri, HERE, Garmin, FAO, NOAA, USGS, EPA, NPS

Explore & Act

Explore the Solar Suitability of your School at this [LINK](#)

Contact MN GreenStep Schools to Learn More & Sign Up

Celebration/Storytelling - Story Maps

Traditional Methods:

Receptions/ Celebration Events,

Final Reports, Videos

Websites

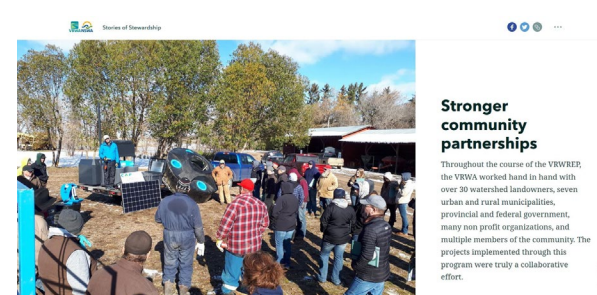
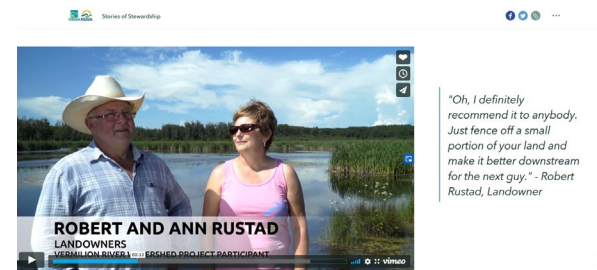
GIS Story Maps

Can integrate multimedia storytelling
and data

Can grow with a project over time



GIS Story Map Example



Community Hubs

A one-stop location to find information on an initiative and engage with it.

Traditional Methods:

Webpage on a city website with links

GIS Community Hub

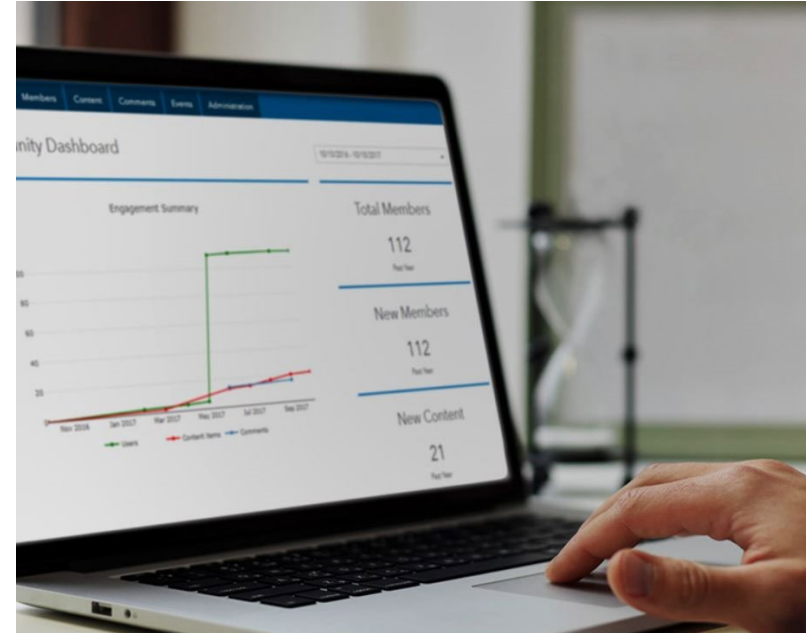
Could be linked from city website

Resident accounts, or view anonymously,

Can manage open data sharing (eg. maps),

Community input, dashboards,

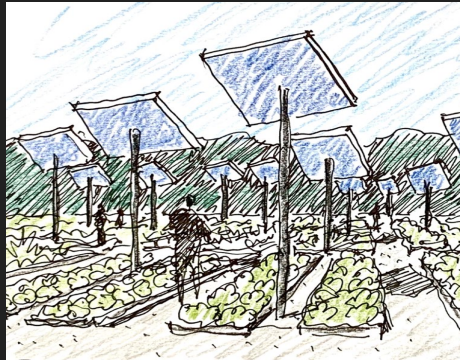
Event registrations, multimedia, stories



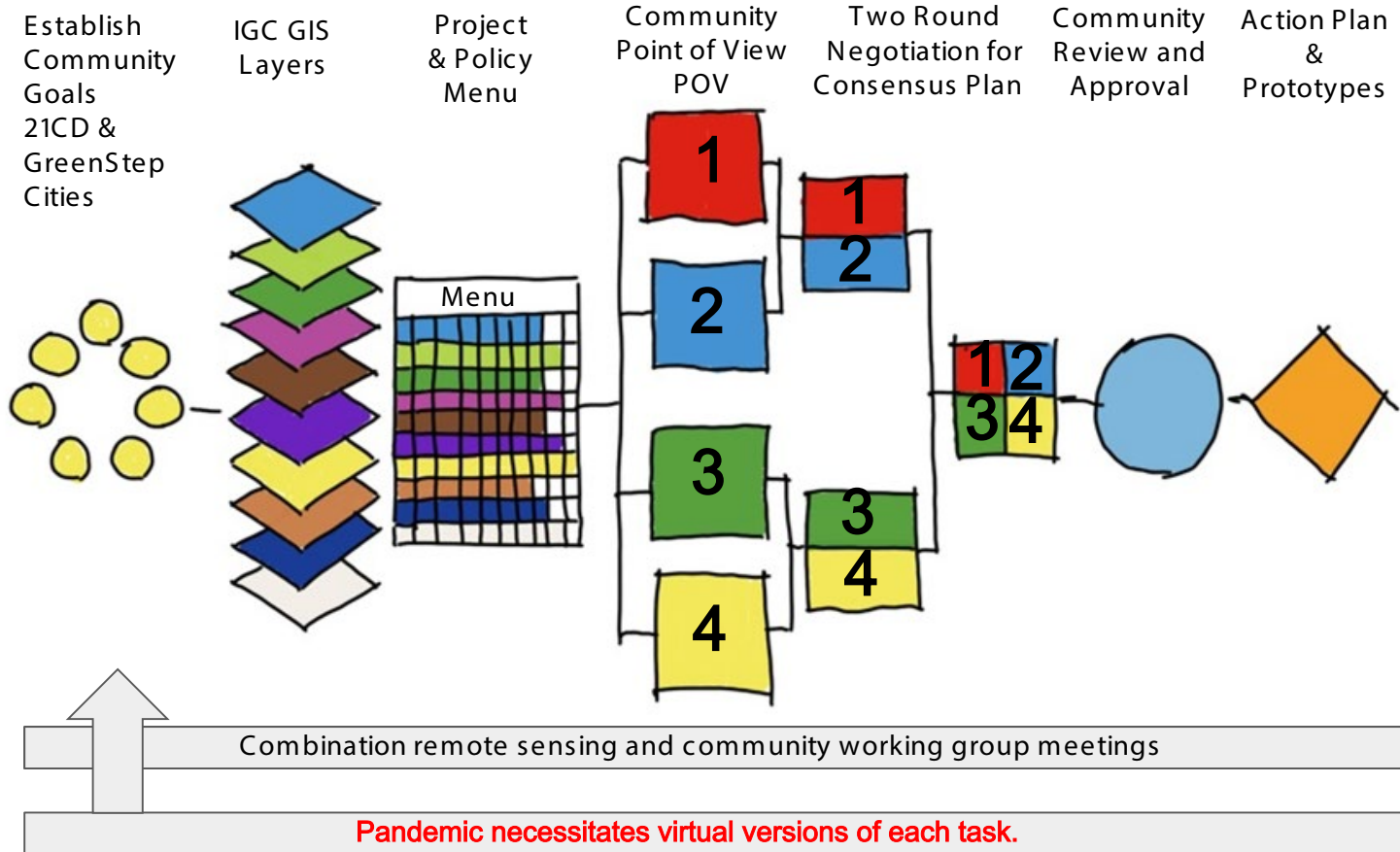
ESRI: ArcGIS Hub: Community Engagement Dashboard

D4CR

Design for **Community Regeneration** (D4CR) catalyzes greater resilience in **rural, peri-urban, and urban communities** in Minnesota by bringing an interdisciplinary Minnesota Design Center D4CR Team to generate statewide redevelopment of **underutilized land** to address **21st Century Grand Challenges**.



D4CR Geodesign Process



Community Regeneration



21CD twenty-first
century development



	Standard	Good	Better	Living Community Principles	Regenerative
Place	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Water	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Energy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health + Happiness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Materials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Equity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beauty	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

<https://www.21stcenturydevelopment.org/>

MN GreenStep Cities



Best Practice

Resilient Economic and Community Development



24. Benchmarks and Community Engagement

Adopt outcome measures for GreenStep and other city sustainability efforts, and engage community members in ongoing education, dialogue, and campaigns.

GreenStep City Best Practices: Resilient Economic and Community Development

Benchmarks and Community Engagement {BP No. 24}

Adopt outcome measures for GreenStep and other city sustainability efforts, and engage community members in ongoing education, dialogue, and campaigns.

Best Practice Actions

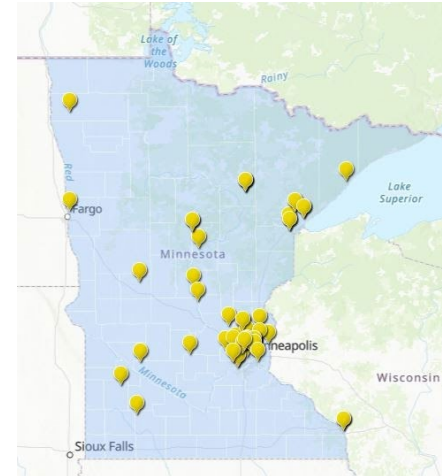
1. Use a city commission, or committee to **lead, coordinate, and report to and engage community members** on implementation of sustainability best practices.
2. Organize goals/outcome **measures from all city plans** and report to community members data that show progress toward meeting these goals.
3. Measure and report progress on **sustainability indicators** including energy use/greenhouse gas emissions, social vitality/social inclusion outcome measures.
4. Conduct or support a broad sustainability **education and action campaign** involving:

[https:// greenstep.pca.state.mn.us/](https://greenstep.pca.state.mn.us/)

MN GreenStep Schools

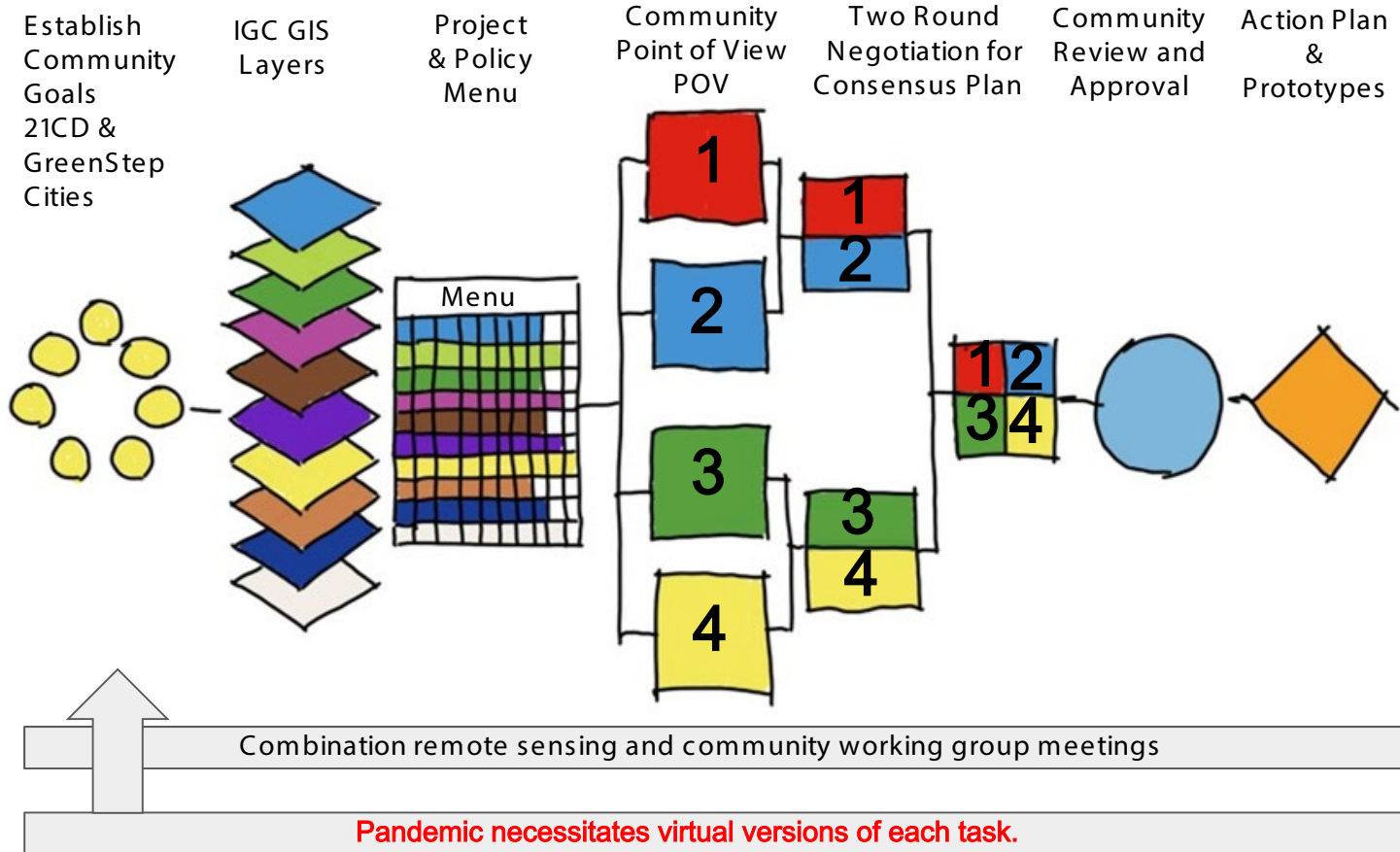


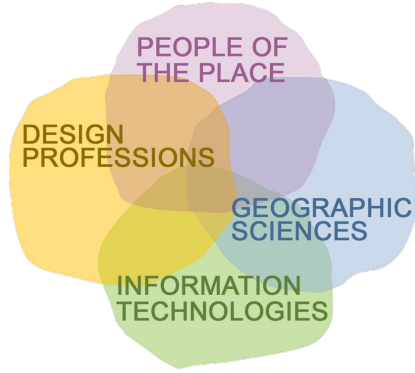
MN GreenStep Schools



Map of Interested schools,
cities, and organizations
www.mngreenstepschools.org

D4CR Geodesign Process





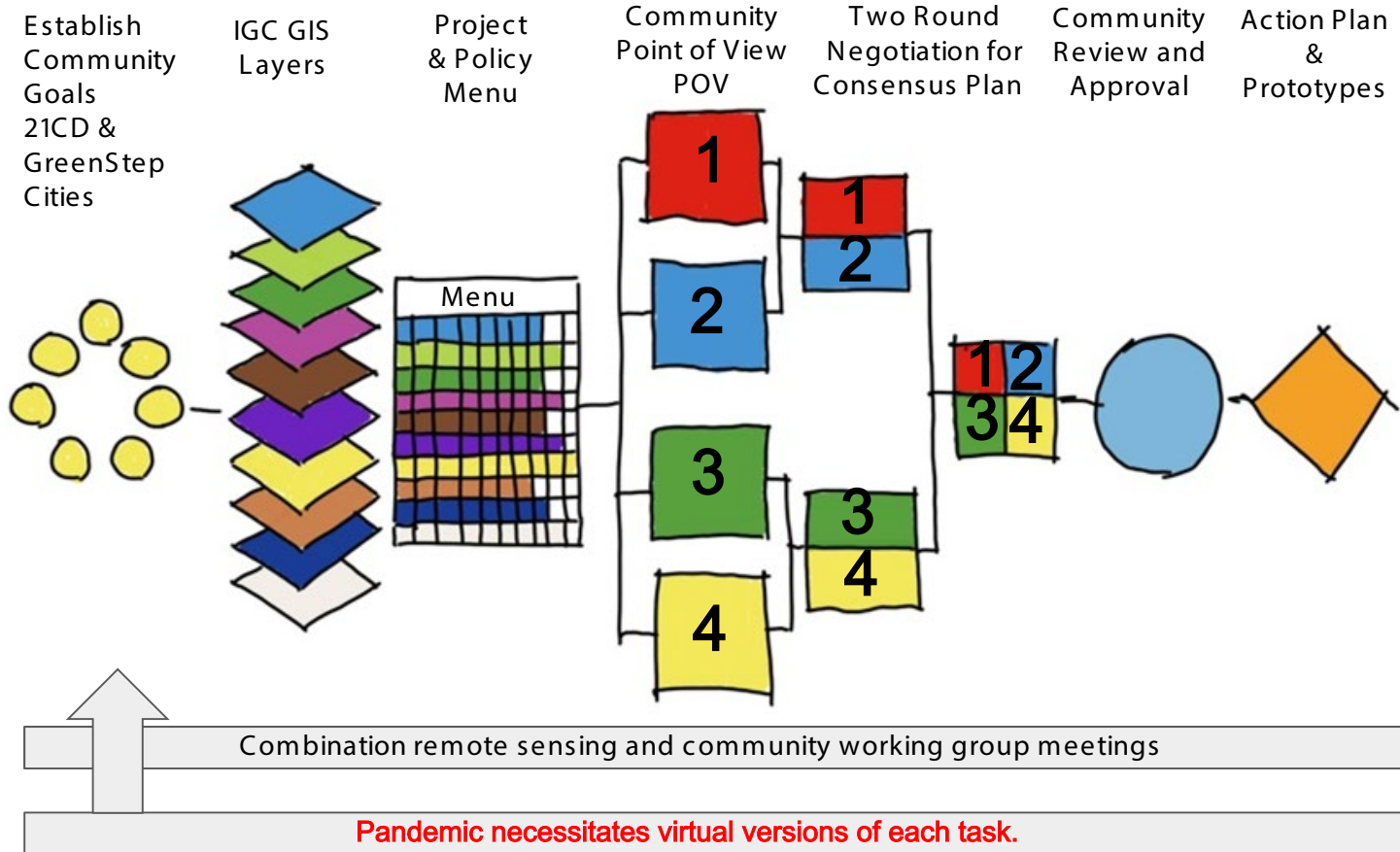
IGC INTERNATIONAL
GEODESIGN
COLLABORATION
Changing Geography by Design



geodesigncollab@gmail.com
<http://www.igc-geodesign.org>

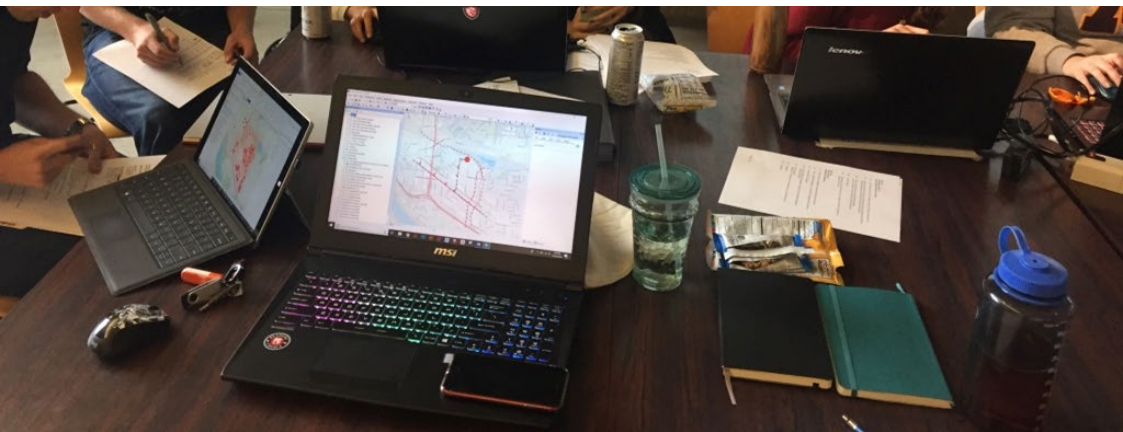
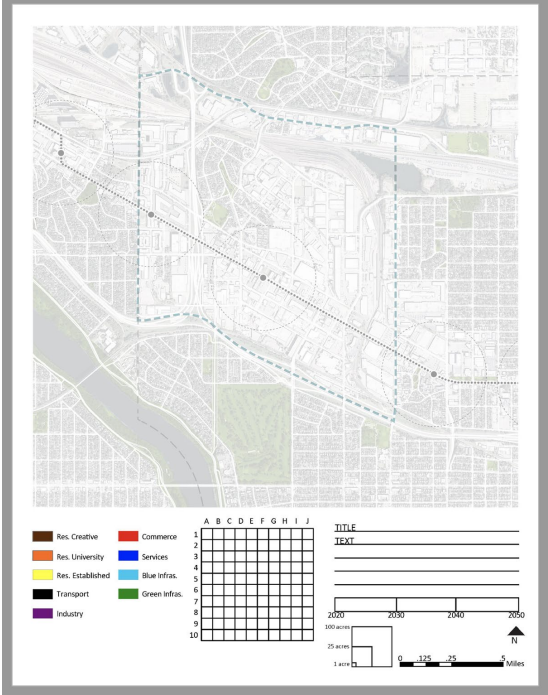
Water Infrastructure	RGB: 113 184 255	RGB: 175 215 255 RGB: 113 184 255	Ocean, Rivers and Lakes Water supply, treatment, recycling
Agriculture	RGB: 194 230 153	RGB: 194 230 153 RGB: 120 198 121	Agriculture Forestry
Green Infrastructure	RGB: 49 163 84	RGB: 49 163 84 RGB: 0 104 55	Recreation Conservation landscape
Energy Infrastructure	RGB: 205 50 155	RGB: 225 140 200 RGB: 205 50 155	Energy production Energy distribution
Transport Infrastructure	RGB: 90 90 90	RGB: 90 90 90 RGB: 55 55 55	Rail, airport, ship port transport Road transport
Industry and Commerce	RGB: 116 45 159	RGB: 175 111 215 RGB: 116 45 159	Industry – light, and Commerce Industry - heavy
Institutional	RGB: 36 73 110	RGB: 255 230 153 RGB: 255 204 0	Residential - Rural Residential - Low Density
Residential, mixed	RGB: 218 128 28	RGB: 218 128 28 RGB: 132 60 12	Residential - Medium Density, Mixed Residential - High Density, Mixed
Two flexible systems: Choose additional systems from column at right or specify new system and add RGD color code		RGB: 59 119 179	Institutional - Government, Military
		RGB: 36 73 110	Institutional - Education, Healthcare
		RGB: 235 130 125	Commercial, Offices
		RGB: 222 45 38	Commercial, Shopping
		RGB: 0 166 162	Tourism, Cultural
		RGB: 0 102 102	Tourism, Historical
		RGB: 225 182 113	Special landscape e.g. Desert,
		RGB: 115 155 50	Special landscape e.g. Mangrove

D4CR Geodesign Process

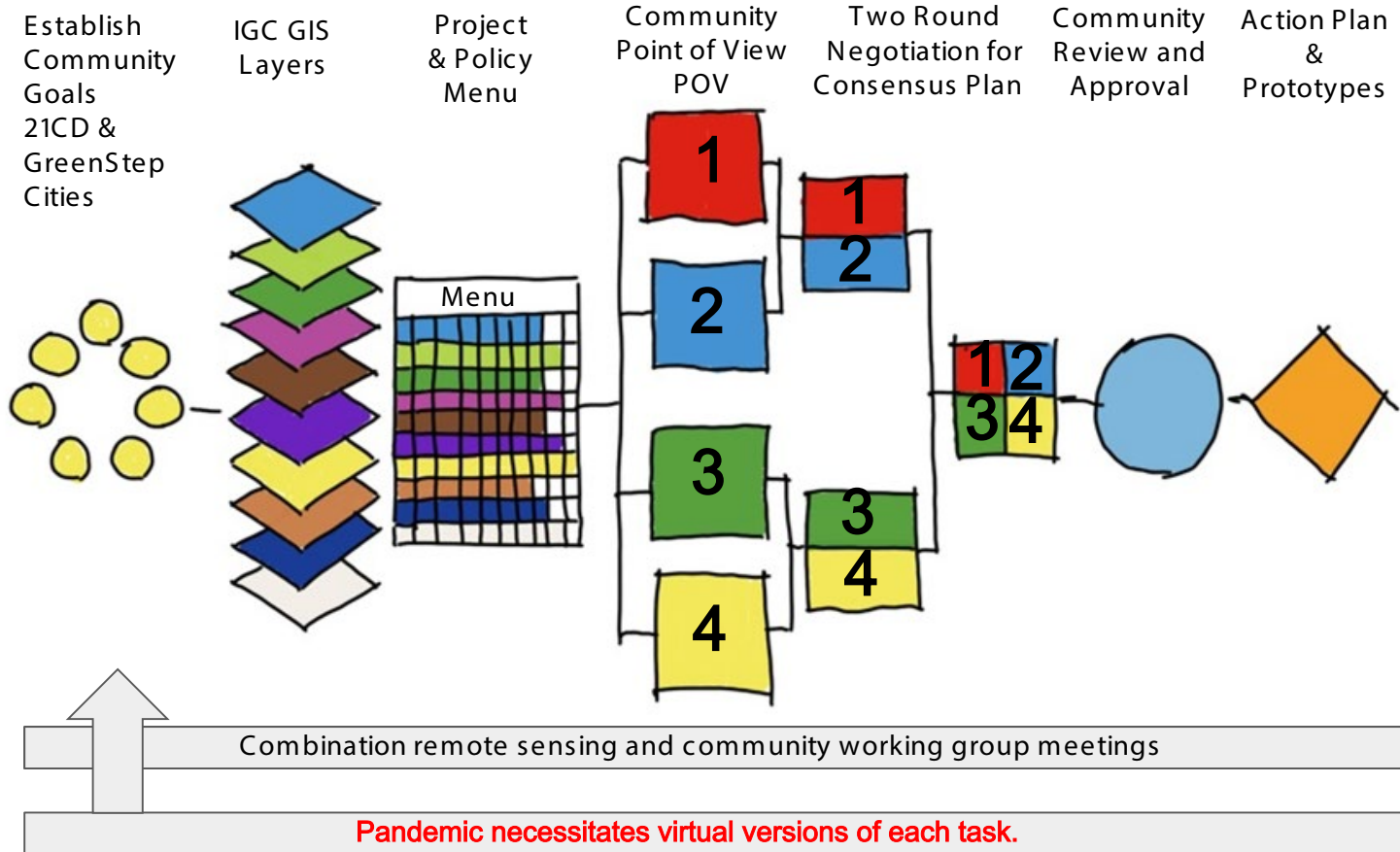




Menu items

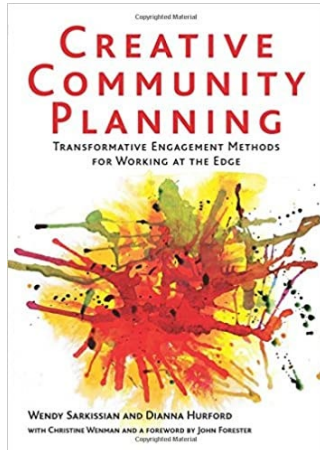


D4CR Geodesign Process



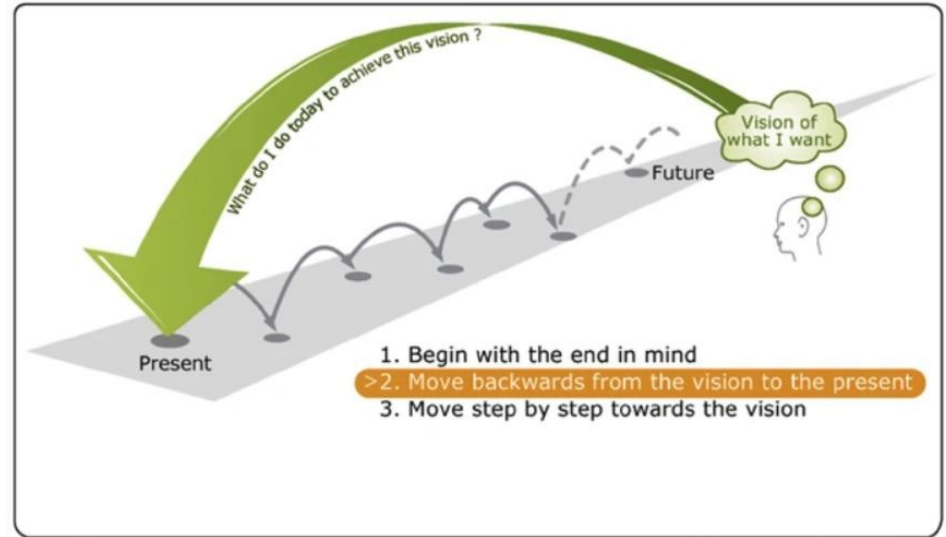
Creativity, Design, Art, Games, Play

Eg. Backcasting - imagining a desired future, without yet knowing how to get there.



“Heartstorming: Putting the Vision Back into Visioning”

Sarkissian, Wendy, et al.
Creative Community Planning:
Transformative Engagement
Methods for Working at the
Edge. Earthscan, 2010.



The backcasting process from the Natural Step

Bibri, S.E., Krogstie, J. A scholarly backcasting approach to a novel model for smart sustainable cities of the future: strategic problem orientation. *City Territ Archit* 6, 3 (2019).

<https://doi.org/10.1186/s40410-019-0102-3>

	Standard	Good	Better	Living Community Principles	Regenerative
 Place					
 Water					
 Energy					
 Health + Happiness					
 Materials					
 Equity					
 Beauty					



Probable financial limitations.



Probable limit due to policy restrictions.

Thank you

Contact:

Tim Griffin FAIA, LEED AP, Project Manager and Geodesign Lead
griff282@umn.edu

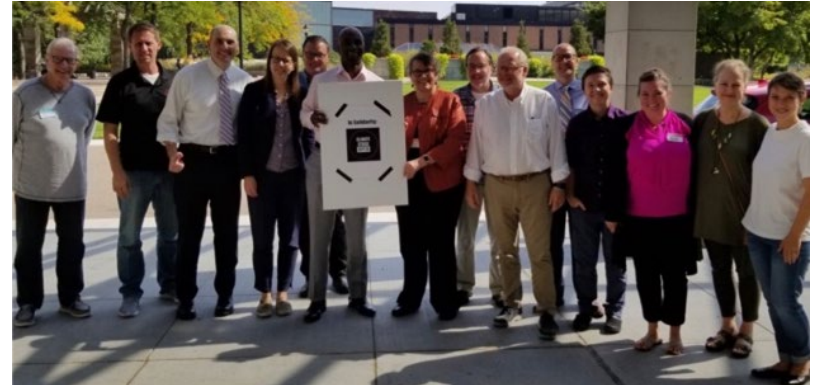
Jonee Kulman Brigham, AIA, LEED AP O+M, Sustainable Design Lead
kulma002@umn.edu

Website: <https://sites.google.com/umn.edu/d4cr>



Questions?

Experiences?





Interest Survey

Use our survey to express your interest in D4CR, whether you are a city that wants to explore participation, want to provide input, partner, or fund the project, or if you'd just like to connect and be on our mailing list. See who else has signed up on the map below.

Use the QR code or this link: <https://arcgis.com/survey123/1aCLav>

