Participants recruited through postcard mailings, telephone calls, and local utility and agency contacts.

For each building, we gathered:

- Data from 120 Buildings
- Survey data: participation, demographics, comfort, and energy behaviors (N=1,283, 93% completion rate).
- Energy and water utility data

Best Practices in MF EE Programming

1. Comprehensive retrofits can achieve energy savings of 15% to 20% or more.
2. Decision makers can view program best practices at Decision makers can view program best practices at
3. Energy and water utility data

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